

INFO IN THIS NEWSLETTER:

- * What's next? Diarise these events:
 - 10 May: Small Business EXPO CT
 - 16 May: Benguela Cove Cocktails
 - 21 June: Ocean Basket Networking
 - 28 June – 23 Aug: J2SE training
- * Welcome to our new members
- * Useful Emergency numbers
- * Business & Tourism meet at Marine.
- * Free Service Excellence Training
- * Free Small Business Expo
- * Market yourself in the Newsletter

Welcome to 18 new members

ABM Productivity Consultants
 Automotion Airport Valet Parking
 Benguela Cove Wine Estate
 Bientang's Cave restaurant
 Dr Andre van Zyl – Periodontist
 El Al Funerals
 Harcourts Hermanus
 Kobin's Shuttle Services
 La Vierge Wines
 Maureen Crossman Training
 Milkwood Hotel
 Ocean Basket Restaurant
 Perlé Moon Travel
 Pinpoint Health & Safety
 Refine Clinic - Dr Arien v der Merwe
 Remax Property
 Whale Rock Guest House
 Wild Side Printing

OSM Emergency service numbers

- 028 313 8000 for general enquiries
- 028 313 8111 for emergencies relating to municipal infrastructure, such as burst water pipes, stolen or vandalised electrical cables, or rumours of public unrest that could result in the destruction of or damage to private and/or Council property
- Complaints regarding law enforcement: call 028 313 8980 or contact nearest police station.

2 Great Networking Events to look forward to: 16 May & 21 June

More and more people from the business and tourism sector are attending our regular networking events to market themselves and get updated with business development opportunities. The Lucky Draws bring great excitement and fantastic prizes.

Diarise and RSVP now for the next 2 events:



1. Wednesday 16th June 18:00:20:00 – at Benguela Cove Wine Estate.

Come and enjoy Cocktail networking and wine whilst watching the sun set over the Bot River Lagoon and ocean. Bring Lucky Draw prizes for an additional marketing opportunity (optional). Frieda Lloyd and John Floyd will do a presentation on exploring local hotspots, and will give feedback on our participation in the World Travel Market and Indaba. R120 members, R150 non-members. Email ceo@hermanuschamber.co.za to attend. Booking will be confirmed upon receiving proof of payment. Bank details: Hermanus Business Chamber, Standard Bank Hermanus, branch code: 050312, Account no: 082257833. Ref: your name/ company name.

Ocean Basket



2. Thursday 21st June 18:00– 20:00 – Ocean Basket, Old Harbour area

Chase away the winter blues at our annual Soup & Sherry evening on Thursday 21st June. More information to follow, but it will be a choice of 3 delicious soups and a variety of bread, plus a glass of wine – R100 members, R130 non-members. Bring some warm clothing or blankets to be donated where needed afterwards. Cash bar will be available.

Email ceo@hermanuschamber.co.za to book. See Bank details above.



Business and Tourism meet at The Marine to discuss Service Excellence Training



Still time to register for Service Excellence free training courses

In a joint venture between the Western Cape Government, Overstrand Municipality, Overstrand Tourism and the Hermanus Business Chamber a presentation was done on 19th April 2018 at The Marine Hotel on the J2SE Project. It was started by National Department of Tourism and adopted by Western Cape Government to boost service level improvements and attractiveness of the region. This programme is open to all businesses in Hermanus - both tourism and non-tourism businesses and there is still time to register. It includes Petrol Station attendants, Banks, Retail shops, Accommodation, transport, restaurants, Motor Car dealers, Attorneys, Pharmacy's, Cafes, Restaurants, Nurseries, etc. It aims to develop a service excellence-orientated culture. The 4 – day workshop is aligned to the SABS approved SANS 1197 standards. It takes place over 2 weeks: 2 x 2 days . There are 8 groups with maximum of 25 people per group, therefore the aim is to reach 200 persons. The J2SE training will start on 18 June 2018 and continue till end August with a Leadership Workshop. Whale Coast FM will run a radio competition in August/September where the community of the Overstrand can nominate your business as a Service Hero if you provide Excellent Service. The winners will be announced at a special Awards evening to be held afterwards, and cash prizes will be awarded to those who excelled.

Choose from the list below which training group will suit you and email directly to J2SE.J2SE@westerncape.gov.za, and cc ceo@hermanuschamber.co.za. The dates are:

Journey to Service Excellence (J2SE) Workshop dates 2018:

Group 1 18&19 June 25&26 June

Group 2 20&21 June 27&28 June

Group 3 02&03 July 9&10 July

Group 4 04&05 July 11&12 July

Group 5 16&17 July 23&24 July

Group 6 18&19 July 25&26 July

Group 7 30 & 31 July 6 & 7 August

Group 8 01&02 Aug 13&14 Aug

Leadership workshop 20 or 21 or 22 or 23 Aug 2018

More information: <https://www.westerncape.gov.za/general-publication/journey-service-excellence-programme-2017>

Free Small Business Development EXPO 10 May Cape Town

Small business owners in the Western Cape have been invited have been invited to participate in the free Small Business Development Expo in Cape Town on Thursday 10th May 2018 from 10:00 – 15:00 at The River Club, Liesbeek Avenue, Observatory road, Observatory, Cape Town. Entry is free.

Running a small business has unique challenges and opportunities, and this expo explores them all. It is a landmark event where you can also connect with the business community that empowers small business – both private and government. You will not only get a better idea of all the opportunities available to small business, you can also network amongst your peers and be left with the most important ingredient for success: inspiration. Some of the exhibitors include:

- Business Partners
- City of Cape Town – Enterprise and Investment (Business Support)
- Companies and Intellectual Property Commission (CIPC)
- Department of Trade and Industry (the dti)
- Eskom
- National Credit Regulator
- Office of the Consumer Protector
- Pick 'n Pay Enterprise and Supplier Development
- Productivity SA
- SABS
- SEDA
- Small Enterprise Finance Agency (SEFA)
- SARS; etc.

To register, **contact:** Chantal van Schalkwyk on 021 402 4300 or email chantal@capechamber.co.za

Reminder:

Please remember to pay your membership fees if you have not done so since 1 March 2018, which is the start of the Chamber's financial year. Only R450 per year if you have 5 or less employees, or R900 if your company is larger. Please email proof of payment plus your contact details to ceo@hermanuschamber.co.za. **Bank details:** Hermanus Business Chamber, Standard Bank Hermanus, branch code: 050312, Account no: 082257833. Ref: your name/ company name. **Our key goals are Networking, Representation, Business Development and Training, Access to Business Opportunities and Funding. The more members we have, the stronger our Voice to represent you at high level.**

Please like our Facebook page on www.facebook.com/HermanusBusinessChamber

Contact details: ceo@hermanuschamber.co.za, 028-3151619 / 073-538 3685

Market yourself in the Newsletter



Dr. Andre van Zyl

Specialist in Oral Medicine and Periodontics

Tel: 028-312 1510
Cell: 064-640 8394

info@andrevanzyl.co.za

9 College road
Eastcliff
Hermanus

Specialising in:

- * Dental Implant Surgery
- * Aesthetic Smile Surgery
- * Treatment of gum diseases
- * Diagnosis & treatment of oral lesions
- * Cone Beam CT imaging
- * Diagnosis & monitoring of oral cancer

Yours in healthy living!

Dr Arien

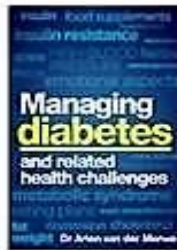
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Dr Arien

Pretoria: Optimum Care, 426 Cliffendale Dr, Faerie Glen. Tel 012 3622422
Hermanus: Dr Michelle Emmett @ Refine Clinic, Hemel-Aarde Village Centre. Tel. 028 3164122
Email: admin@DrArien.co.za / Website: www.DrArien.co.za

Dr Arien van der Merwe

Medical doctor specialising
in integrative medicine,
stress management and
workplace wellness

at Dr Emmett's rooms,
Refine Clinic,
Hemel-en-Aarde Village
Centre, Hermanus

Tel 028 316 4122.

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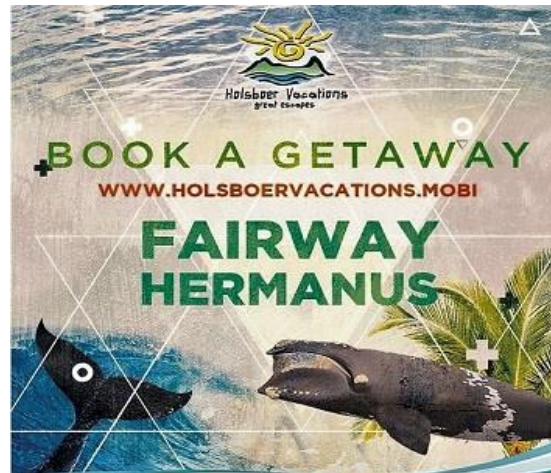
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info@automotion.co.za

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Alta Pretorius

